

Solution:

Communication is not a cure-all for the problems we experience. If we are properly skilled in communication, it can be a highly effective medium for the resolution of problems or conflicts. Unfortunately, many of us have failed to acquire sufficient skill in this regard. To assume we can eliminate problems effectively simply by being open and candid communicators, therefore, may be a mistake because communication has the potential for creating or intensifying problems, as well as the potential for eliminating problems.

There might be many factors for communication failure as:

- A noisy environment may hinder the development of a clear thought.
- Encoding may be faulty because of the use of ambiguous symbols.
- Transmission may be interrupted by noise in the channel, such as a poor telephone connection, misprinted text, or maybe a typographical mistake.
- Inaccurate reception may be caused by inattention.

Example:

Problem creator

Suppose your teacher is very strict and not in a good mood and a student appears with late assignment due to certain reason and starts arguing her to clear his position but she takes it as lame excuse and badly scold him. Thus communication makes the situation harder for the student. If he would have listened her quietly, she might be able to understand his situation. Thus this is how sometimes communication might create problem.

Communication as a cure

From every day life the most happening example of communication is attending a class at school. The teacher communicate with pupils to provide them new knowledge and information. Hence all of there problems are solved by discussing them with their teacher.

As students have to give examples from their own life experiences, so it will vary from student to student but marking will be done on the basis of how authentic example is given and explained by student.

Good Luck!